

TOWN OF CASTLE ROCK SERVICES

This Directory is designed to provide the citizens of Castle Rock contact information about Town services. For information on Town services visit www.CRgov.com

For Emergencies Dial 911

A

ADA (American Disabilities Act)	303.660.1397
Abandoned Property	303.660.7400
Accounts Payable	303.660.1356
Address, Legal	720-733-2200
Administration – Town Hall	303.660.1015
Alarm Inspections	303.660.3527
Animal Control (Town of Castle Rock)	303.663.6100
Animal Licenses	303.663.6100
Athletic Field Reservations	720.733.2299 or 303.814.7449
Attorney, Town	303.660.1398

B

Backflow / Cross Connection	720.733.6059
Basement Permits	303.660.3527 / 3528
Bids/ from Vendors	303.660.1377
Bidder List	303.660.1377
Block Parties	720.733.2477
Boards & Commissions	303.660.1370
Bonds – Bondholder	303.660.1367
Bonds – Bank Calling	720.733.2227
Budget (Town)	720.733.2210
Building Code Hotline	303.660.3522
Building Inspections Recording	303.660.1341
Building Permits	720.733.3527 / 3528
Burgess Pool	303.660.1044
Business Licensing	303.660.1370
Butterfield Pool	303.660.1048

C

Castle Rock Economic Development Council (CREDCO)	303.688.7488
Castle Rock View	303.660.1365
CATCO –Clean Air Shuttle Buses	303.814.6407
Certificate of Liability Insurance	303.660.1367 / 1370
Certificate of Occupancy	720.733.2200
Certificate of Participation	303.660.1388
Citizen Complaints	303.660.1374
Citizen Police Academy	303.663.6148
Commercial Water	303.814.6059 / 6000
Communications	
<i>Internal</i>	303.660.1380
<i>External</i>	303.660.1365
Community Service	303.663.6134 / 6128

Contractor's License	720.733.2200 / 3527
Contractor Registration	720.733.3528
Council Agenda & Minutes	303.660.1370 / 1367
Council Meetings	303.660.1370 / 1367
Council Member Questions	303.660.1370 / 1367
Council Member Voicemails	See 'Town Council Members'
Court / Municipal	303.663.6133
Cross Connection/Backflow	720.733.6059

D

Development Services	720.733.2200
Dog Licenses	303.663.6100
Drainage, Erosion & Sediment Control	720.733.2209

E

Elections & Voter Information (Town)	303.660.1367
Electrical Permits	720.733.3527
Employee Check-in During Emergencies	303.660.1343
Employment Line	303.660.1344
Employment Verification	303.660.1368
Engineering (Transportation)	303.814.2477
Engineering – (Utilities)	720.733.6011

F

Final Utility Bill	303.660.1373
Finance Department	720.733.2227
Fire Department (non-emergency)	303.660.1066
Fire Hydrants – getting water from	720.733.6009
FREX (Front Range Express Bus Info)	719.385.7401
Flag (on top of Castle Rock)	303.814.6403
Funding Requests (community grants)	720.733.2227

G

Geographic Information Systems	303.660.1391
Golf Course (Red Hawk Ridge)	720.733.3500
Grants (community grants)	720.733.2227
Gun Permits	303.663.6100

H

Hazardous Waste Disposal 303.660.1066
Human Resources Department 303.660.1368
Hydrant Meter Questions 720.733.6059

I

Information Technology 303.660.1369
Inspection Code Hotline (Building) 720.733.3522

J

Janitorial Work Providers 303.660.1377
Job Openings (Job Line) 303.660.1344

L

Legal Address 720.733.2200
Letter of Credit-Building Department 720.733.2200
Letter of Reference (Utility Billing) 303.660.1351
Licenses:
 Animal 303.663.6100
 Business / Sales Tax 303.660.1370 / 1367
 Contractor's 303.660.3527
 Liquor 303.660.1370
Locates (for utility lines) 1.800.922.1987

M

Maintenance / Town Buildings 303.814.7450
Meter Repair (water meters) 720.733.6000
Mosquito Control 303.814.6419
Municipal Court 303.663.6133

N

Noise Ordinance / Complaints 303.663.6100

O

Office Equipment (vendors / bidding lists) 303.660.1377

P

Park Rental / Reservations 720.733.2260
Payments (Accounts Payable) 303.660.1356
Payroll Questions 303.660.1357
Permits / Building 720.733.2200 / 3528
Pet Ordinance 303.660.1370
Planner of the Day / Development Services 303.660.1393
Planning & Zoning 720.733.2200
Planning Commission Meetings 303.660.1370 / 1367
Police Department (non-emergency) 303.663.6100
Posters & Flyers
 (On public & private land) 720.733.2223
Press Releases / Information 303.663.1380 / 1365
Public Art 720.733.2232

Public Works Department: 720.733.2462
 Potholes, Snow Plowing, Street Maintenance, Traffic Signals & Signage 720.733.2477
Purchasing Department 303.660.1377

R

Recreation Center 303.814.7440
Red Hawk Ridge Golf Course 720.733.3500
RV Dump Station 720.733.2477

S

Sales Tax 303.805.3228
Service Center: Public Works / Parks 303.660.1020
Sewer Line Problems / Backups 720.733.6000
Shut Off Notices (Water) 303.660.1373
Shuttle (Clean Air Shuttle) CATCO 303.814.6407
Sidewalk or Driveway Permits 720.733.2471
Sign Permits 720.733.2223
Snow Plowing 720.733.2477
Sod (Special Watering Permits) 720.733.6000
Special Events 303.660.1367
Sprinklers / Repair Notice 303.814.6413
Status and Order Final (Water Bill) 303.660.1373
Street Cut Permits 720.733.2200
Streets Department 720.733.2477
Street Closure 720.733.2477

T

Tents / Inspections 303.660.1066
Tickets, Fines, Court Dates (CR only) 303.663.6134 / 6128
Town Attorney 303.660.1398
Town Clerk 303.660.1367
Town Council Meetings / Agenda 303.660.1367
Town Council Members:
 Jack Hurd, District 7 303.660.1372
 Doug Lenhen, District 3 303.660.1366
 Brad Mueller, District 5 303.660.1383
 Randy Reed, District 2 303.660.1396
 Jay Richards, District 1 303.660.1385
 Ed Rusch, District 4 303.660.1384
 Ray Waterman, Mayor, District 6 303.660.1371
Town Hall 303.660.1015
Traffic Engineering Concerns 720.733.2477
Traffic Light Malfunction 720.733.2477
Traffic Tickets (Municipal Court) 303.663.6133
Trash Problem in Neighborhood 720.733.2223
Tree Disposal 720.733.2260

U

Utility Billing 303.660.1373

W

Water Bill Questions	303.660.1373	Founders HOA	303.224.0004
Water Issues:	720.733.6000	Meadows HOA	303.745.2220
Backflow, Bulk water, Water Leaks,		Plum Creek HOA	303.663.3615
Water & Sewer Line Problems, Water			
Conservation/Xeriscape, Permits, Sod			
Permits, Meter Repair			
Watering Violations	720.733.6000		
Weed Control	303.814.6413		

Other Services

American Red Cross	303.722.7474	Household Chemical Roundup	303.846.6249
Local branch	303.781.5511	IREA (Electric Company)	303.688.3100
Animal Shelter / Lost Animals	303.751.9688	Labor & Employment Department	303.636.1160
Aquila (Gas Company)	800.303.0752	(Arapahoe Douglas Works)	
License Plates –Motor Vehicles	303.660.7440	Library (Philip S. Miller Library)	303.688.7700
Bandstand Gazebo	303.688.7640	Outlets at Castle Rock – Administration	303.688.4494
Bankruptcy	303.844.4045	Plum Creek Wastewater Authority	303.688.1991
Better Business Bureau	303.758.2100	Public Defender (Douglas County)	303.688.3081
Birth Certificates (State of Colorado)	303.220.9200	Radon Testing	303.692.3051
Businesses in the Town of Castle Rock	303.688.4597	Recycling:	
Castle Rock Chamber of Commerce	303.688.4597	<i>Call private waste removal companies</i>	
Castle Rock Economic Development	303.688.7488	Senior Citizen Center	303.688.9498
Council (CREDCO)		Sheriff (Douglas County non emergency)	303.660.7505
Castle Rock Museum	303.814.3164	Small Claims Court (Douglas County)	303.663.7200
Cemetery – Cedar Hill	303.688.8265	State Patrol	303.688.3115
Colorado House of Representatives	303.866.2904	Street Lights Out (IREA)	303.688.3100
Colorado State Senate	303.866.2316	Task Force of Douglas County	303.688.1114
CO Unemployment Insurance Benefits	800.388.5515	Tri-County Health Department	303.663.7650
Compost / Mulch (Slash/Mulch Program)	303.660.7589	Trouble Shooter (BBB)	303.758.2100
Death Certificates	303.220.9200	U.S. Postal Service / Castle Rock	800.275.8777
Douglas County Combined Courts	303.663.7200	Waste Removal:	
Douglas County Commissioners	303.660.7401	<i>Waste Management</i>	303.797.1600
See www.douglas.co.us		<i>BFI</i>	303.288.5558
Douglas County Government	303.660.7400	Women's Crisis Center	303.688.8484
Elections / Voter Registration	303.660.7444		
Emergency Preparedness	303.660.7589		
Gun Permits	303.660.7400		
Hazardous Waste Disposal	303.660.7589		
Human Services	303.688.4825		
Marriage Licenses	303.660.7446		
Real Estate Recording	303.660.7446		
Sheriff (non-emergency)	303.660.7505		
Treasurer	303.660.7455		
Douglas County Schools	303.387.0100		
Driver's License (DMV) Parker, CO	303.660.7440		
Dumb Friends League / Buddy Center	303.751.5772		
Dumps (Trash, Motor Oil, Vehicle	720.956.0104		
Batteries, Debris and Recycling)			
Emissions	303.456.7090		
Fairgrounds & Events Center	720.733.6900		
Financial Assistance (Inter-Faith Task	303.688.1114		
Force)			
Greeting House (The Meadows)	303.814.2358		
The Grange (The Meadows)			
Health Department (See Tri-County	303.220.9200		
Health Department)			
Homeowners Associations- HOAs			